



Pearson Accessibility Conformance Report

WCAG Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: WebNG

Product Description: Candidate registration and scheduling website

Report Date: 04/25/2022

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Notes: This report documents the accessibility conformance as of the date of this report.

Evaluation Methods Used: Evaluations were conducted by trained Accessibility Quality Assurance Engineers and included both automated and manual testing. Quality Assurance Engineers who are native users of blindness technologies participated in the evaluation. Current testing was conducted in Windows 10 and Chrome 88. Assistive technology used during the evaluation included JAWS 2019 and JAWS 2021, ZoomText 2019 and a refreshable braille display.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	The application supports text alternatives for the non-text content, including controls, input, sensory content, and images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no audio or video-only content available in the application.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	There are no pre-recorded videos in the application.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There are no pre-recorded, audio-described videos in the application.
1.3.1 Info and Relationships (Level A)	Supports	The application uses a logical structure where information and relationships can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	The application presents content in a meaningful order. Exceptions: When a page loads, screen reader initial focus moves to the first form control element, skipping page content that could give instruction or context for the focused element.
1.3.3 Sensory Characteristics (Level A)	Supports	The application does not rely on sensory information alone to convey meaning.
1.4.1 Use of Color (Level A)	Supports	The application does not rely only on color coding to convey information.
1.4.2 Audio Control (Level A)	Not Applicable	There are no pre-recorded audio or videos in the application.
2.1.1 Keyboard (Level A)	Does Not Support	The application core functionality cannot be accessed by the keyboard.
2.1.2 No Keyboard Trap (Level A)	Supports	There are no keyboard traps in the application.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	The application does not require this capability for operation.
2.2.1 Timing Adjustable (Level A)	Supports	Duration extensions can be made by registration accommodation request for candidates needing accommodations.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The application does not use moving or blinking content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The application does not use flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	The application provides a way to bypass blocks for users.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A)	Supports	The application uses clear page titles.
2.4.3 Focus Order (Level A)	Partially Supports	Focus has been implemented for all active elements in the application, and components receive focus in an order that preserves meaning. Exception: When a page Select exam language loads, screen reader initial focus moves to the first form control element, skipping page content that could give instruction or context for the focused element.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The application uses meaningful link names.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	The application does not require users to make specific finger or cursor gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	The application does not activate functions on the down-click or down-tap.
2.5.3 Label in Name (Level A 2.1 only)	Supports	All occurrences of programmatic labels for elements match with the label that the user sees.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	The application does not utilize any motion interactions.
3.1.1 Language of Page (Level A)	Supports	The application uses HTML language attributes.
3.2.1 On Focus (Level A)	Partially Supports	The application does not change context on focus in any case. Exception: Unable to differentiate between selected and focused tab elements on the Select Exam Option page navigating using the Tab key.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Supports	Error messages are identified by assistive technology.
3.3.2 Labels or Instructions (Level A)	Supports	Input fields are associated with its corresponding labels.
4.1.1 Parsing (Level A)	Supports	The application is coded according to industry standards.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Name, role, and value of interface elements are available to assistive technology. Exceptions: <ul style="list-style-type: none"> When changing options with the radio buttons on the Find a Test Center page, there is no announcement of dynamic content changes via assistive technology. Sidebar button is coded as a link but visually styled like a button. On the Find a Test Center page, radio buttons are visually styled as tabs.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Modal dialog does not keep focus, able to navigate into background page content when dialog is open.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no live media used for the application.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no video content in the application that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content is not restricted to any mobile display orientations.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	<p>The application allows autocomplete to simplify the user input process where it is applicable.</p> <p>Exception:</p> <p>The auto-complete feature in Find a Test Center page puts user focus at the beginning of a string of auto-completed text, rather than putting the cursor at the end of the string as expected.</p>
1.4.3 Contrast (Minimum) (Level AA)	Supports	The application interface text meets minimum color contrast ratio against its background color.
1.4.4 Resize text (Level AA)	Supports	The application does not lose content or functionality using the 200% zooming.
1.4.5 Images of Text (Level AA)	Supports	The application does not use any images of text to convey information to the user.
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content in the application can be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Core system functionality (i.e., login screens, user menus, navigation controls) visual content has a contrast ratio of at least 3:1.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	The application content uses adequate text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	The application provides multiple ways to reach a page.
2.4.6 Headings and Labels (Level AA)	Supports	Page headings and labels are meaningful.
2.4.7 Focus Visible (Level AA)	Supports	Visual focus is available for keyboard only users across the application.
3.1.2 Language of Parts (Level AA)	Supports	The application uses html language attributes for content parts.
3.2.3 Consistent Navigation (Level AA)	Supports	The application uses consistent menu navigation across the application.
3.2.4 Consistent Identification (Level AA)	Supports	The application uses icons and buttons consistently across the application.
3.3.3 Error Suggestion (Level AA)	Supports	The application clearly identifies input errors.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The application reduces the risk of input errors and provides messaging where users can check their answers before saving the data.
4.1.3 Status Messages (Level AA 2.1 only)	Partially Supports	Status messages are promptly displayed/communicated to the user. Exceptions: When selecting between the 12 and 24 hour time formats, there is no announcement when appointments are displayed.

Legal Disclaimer

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