

Pearson Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: OnVUE 3.79.32

Report Date: 03-20-2022

Product Description: OnVUE is Pearson's online assessment proctoring system that allows candidates to take secured, proctored assessments remotely.

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Notes: This report documents the accessibility conformance as of the date of this report.

Evaluation Methods Used: Evaluations were conducted by trained Accessibility Quality Assurance Engineers and included both automated and manual testing. Quality Assurance Engineers who are native users of blindness technologies participated in the evaluation. Current testing was conducted with OnVUE 3.79.32 for Windows 10. Assistive technology used during the evaluation included JAWS 2021, NVDA 2021, ZoomText 2021 and a refreshable braille display.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	The application supports text alternatives for non-text content, including controls, input, sensory content, and images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The application contains no video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The application contains no prerecorded audio within synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There are no pre-recorded, audio described videos in the application.
1.3.1 Info and Relationships (Level A)	Partially Supports	The application uses a logical structure where information and relationships can be programmatically determined or are available in text. Exceptions: Dynamic updates are not announced to screen reader users when a diagnostic check passes, there is no status alert.
1.3.2 Meaningful Sequence (Level A)	Supports	The application presents content in a meaningful order.
1.3.3 Sensory Characteristics (Level A)	Supports	The application does not rely on sensory information alone to convey meaning.
1.4.1 Use of Color (Level A)	Supports	The application does not rely on color-coding alone to convey meaning.
1.4.2 Audio Control (Level A)	Supports	The application does not have any audio or multimedia that plays automatically.
2.1.1 Keyboard (Level A)	Partially Supports	All core system functionality (edit fields, buttons, links, navigation controls) can be accessed using the keyboard. Exception: Using Alt+Tab to move between the OnVUE toolbar and an exam is not consistently reliable with a screen reader.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A)	Supports	The application does not have any keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	The application does not require this capability for operation.
2.2.1 Timing Adjustable (Level A)	Supports	Accommodations can be requested for adjustments to the application limits.
2.2.2 Pause, Stop, Hide (Level A)	Supports	The application does not use moving or blinking content.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The application does not use flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	The application provides a way to bypass blocks for users.
2.4.2 Page Titled (Level A)	Supports	The application provides unique titles for pages.
2.4.3 Focus Order (Level A)	Supports	Focus indication has been implemented for all active elements in the exam, and components receive focus in an order that preserves meaning.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The application supports contextual link purpose.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	The application does not require users to make specific finger or cursor gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	The application does not activate functions on the down-click or down-tap.
2.5.3 Label in Name (Level A 2.1 only)	Supports	All occurrences of programmatic labels for elements match with the label that the user sees.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	The application does not utilize any motion interactions.
3.1.1 Language of Page (Level A)	Supports	The application uses language attributes.
3.2.1 On Focus (Level A)	Supports	Elements in the application do not change when they receive focus.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.2 Labels or Instructions (Level A)	Partially Supports	All input fields are clearly labeled, and clear instructions are given for user input.

Criteria	Conformance Level	Remarks and Explanations
		Exceptions: Descriptions for photos of user or their identification are not sufficient, while photo buttons are not descriptive enough in their labels. Some buttons in the OnVUE chat are not labeled.
4.1.1 Parsing (Level A)	Supports	The application conforms to proper markup semantics.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Form fields and primary item interactions are fully compliant and encoded with Name, Role, Value. Exceptions: Some example photo elements are not properly marked up as buttons. Messages sent and received in the OnVUE chat are not announced by screen readers.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no live media used in the exam.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no video content in the application that require audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The application supports multiple display orientations on test center delivery systems.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The purpose of input fields can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports	The application has sufficient color contrast in all its elements.
1.4.4 Resize text (Level AA)	Supports	The application supports zooming content without loss of content or function.
1.4.5 Images of Text (Level AA)	Supports	The application does not include images of text.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Supports	Content in the application does not reflow properly and has loss of content and functionality when zoomed.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	The application supports 3:1 contrast ratio for non-text elements.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	The application content uses adequate text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways (Level AA)	Supports	The application supports multiple ways to find pages, though a specific path is used by design.
2.4.6 Headings and Labels (Level AA)	Supports	Page headings and labels are meaningful.
2.4.7 Focus Visible (Level AA)	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.
3.1.2 Language of Parts (Level AA)	Supports	OnVUE uses page language attributes.
3.2.3 Consistent Navigation (Level AA)	Supports	The application uses consistent navigation across the application.
3.2.4 Consistent Identification (Level AA)	Supports	The application uses icons and buttons consistently across the application.
3.3.3 Error Suggestion (Level AA)	Supports	The application suggests fixes when users make errors.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	The application reduces the risk of input errors for sensitive data and provides an item review where users can check their answers before final submission.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status messages are promptly displayed or communicated to the user.

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