

Accessibility Conformance Report for OnVUE

WCAG 2.2 Edition
(based on VPAT® version 2.5)

Overview

Report date: March 8, 2024

Product: OnVUE version 24.2.68

Product description: OnVUE is Pearson's online assessment proctoring system through which candidates can take secured, proctored assessments remotely. OnVUE online testing is offered by a subset of Pearson VUE exam programs; a list of these exam programs is available at <https://home.pearsonvue.com/Test-takers/OnVUE-online-proctoring/View-all.aspx>.

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Notes:

- This report documents the accessibility conformance of the product as of the report date.
- References in this report to “the product” refer to OnVUE.

Evaluation methods used:

- Trained Accessibility Quality Assurance Engineers, including native users of blindness technologies, conducted evaluations that included both automated and manual testing.
- Current testing was conducted on Windows 10 with Chrome 122.
- Assistive technology used during the evaluation included JAWS 2023, NVDA 2023, and a refreshable braille display.

Applicable Standards/Guidelines

This report covers the degree of conformance of the product to the accessibility standards and guidelines described in Table 1.

Table 1. Conformance with accessibility standards and guidelines

Standard/Guideline	Documentation Location	Included In Report
Web Content Accessibility Guidelines (WCAG) 2.0	http://www.w3.org/TR/WCAG20	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines (WCAG) 2.1	https://www.w3.org/TR/WCAG21	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines (WCAG) 2.2	https://www.w3.org/TR/WCAG22	Level A: Yes Level AA: Yes Level AAA: No

Terms

This document uses the following terms to describe the Conformance Level of the product to a success criterion:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or with equivalent facilitation.
- **Partially Supports:** Some product functionality does not meet the criterion.
- **Does Not Support:** Most product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.2 Report

When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Note: Information about WCAG criteria is available from the websites provided in Table 1.

Level A Success Criteria Conformance

Table 2. Conformance to Level A success criteria

Level A Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The product has no prerecorded audio- or video-only media.
1.2.2 Captions (Prerecorded)	Not Applicable	The product has no prerecorded audio or synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The product has no prerecorded media.
1.3.1 Info and Relationships	Supports	The product uses a logical structure in most places where information and relationships can be programmatically determined.
1.3.2 Meaningful Sequence	Partially Supports	The programmatic reading order does not change the meaning of the content. Exception: Screen reader focus resets after passing the equipment check.
1.3.3 Sensory Characteristics	Supports	The product does not rely only on sensory information to convey meaning.
1.4.1 Use of Color	Supports	The product does not rely only on color to convey meaning.
1.4.2 Audio Control	Not Applicable	The product has no prerecorded audio or synchronized media that auto-plays for more than 3 seconds.

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Level A Criterion	Conformance Level	Remarks and Explanations
2.1.1 Keyboard	Supports	All core system functionality in the product (edit fields, buttons, links, navigation controls) can be accessed by using the keyboard.
2.1.2 No Keyboard Trap	Supports	The product has no keyboard traps.
2.1.4 Character Key Shortcuts	Not Applicable	The product has no single-character keyboard shortcuts.
2.2.1 Timing Adjustable	Not Applicable	The product has no time limits.
2.2.2 Pause, Stop, Hide	Not Applicable	The product does not contain non-essential moving, blinking, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold	Supports	The product does not contain content that flashes more than three times per second.
2.4.1 Bypass Blocks	Supports	A mechanism is available to bypass blocks of content that are repeated.
2.4.2 Page Titled	Not Applicable	The product is a compiled application that does not support individual page titles.
2.4.3 Focus Order	Supports	The focus order of the product elements preserves meaning and operability.
2.4.4 Link Purpose (In Context)	Supports	The product uses meaningful link names.
2.5.1 Pointer Gestures	Not Applicable	No interactions are based on pointer gestures.
2.5.2 Pointer Cancellation	Supports	All product functionality operated through a single point of screen contact occurs or reverses on the pointer up event or can be reversed before or after completion.
2.5.3 Label in Name	Supports	For user interface components that have visible text labels, the programmatic component names match the visible labels.
2.5.4 Motion Actuation	Not Applicable	The product has no motion-operated functionality.
3.1.1 Language of Page	Supports	The product identifies the default language of each page.
3.2.1 On Focus	Supports	Elements do not change when they receive focus.

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Level A Criterion	Conformance Level	Remarks and Explanations
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.2.6 Consistent Help	Not Applicable	The product does not provide human contact details or mechanisms, a self-help option, or a fully automated contact mechanism.
3.3.1 Error Identification	Supports	The product clearly identifies input errors.
3.3.2 Labels or Instructions	Partially Supports	Content input fields are clearly labeled, and clear instructions are given for user input. Exception: With NVDA only, the screen reader does not announce newly loaded pages automatically and does not give the user instructions on how to proceed.
3.3.7 Redundant Entry	Supports	Information previously entered by or provided to the user that is required to be entered again in the same process is either auto-populated or available for the user to select.
4.1.1 Parsing	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. WCAG 2.2 does not include this criterion.
4.1.2 Name, Role, Value	Supports	The name and role of all user interface components that can be programmatically determined are fully compliant and encoded with Name, Role, Value.

Level AA Success Criteria Conformance

Table 3. Conformance to Level AA success criteria

Level AA Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The product has no time-based media or media players.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The product has no time-based media or media players.
1.3.4 Orientation	Supports	The product supports system-level orientation settings.

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Level AA Criterion	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose	Supports	The purpose of input fields can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	The product has sufficient color contrast in its content.
1.4.4 Resize text	Supports	Text can be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5 Images of Text	Supports	The product does not include images of text.
1.4.10 Reflow	Partially Supports	Pre-exam system test pages do not support reflow. Content is obscured and/or requires scrolling in two directions.
1.4.11 Non-text Contrast	Supports	Non-text elements of the product meet or exceed the minimum color contrast ratio of 3:1.
1.4.12 Text Spacing	Supports	The product adapts to user-defined text spacing with no loss of content or functionality.
1.4.13 Content on Hover or Focus	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways	Not Applicable	Pages are arranged in a linear sequence by design as steps in a process and do not include multiple ways to access pages.
2.4.6 Headings and Labels	Supports	Headings and labels describe the content topic or purpose.
2.4.7 Focus Visible	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.
2.4.11 Focus Not Obscured (Minimum)	Supports	When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
2.5.7 Dragging Movements	Supports	All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging.
2.5.8 Target Size (Minimum)	Supports	All pointer input targets are at least 24 by 24 CSS pixels. (Exceptions: spacing, equivalent methods, inline targets, user agent control, and essential presentation.)

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Level AA Criterion	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts	Supports	When content is presented in multiple languages, the product identifies language changes.
3.2.3 Consistent Navigation	Supports	The product presents repeated navigation elements in the same relative order.
3.2.4 Consistent Identification	Supports	The product consistently identifies repeated functional elements.
3.3.3 Error Suggestion	Supports	The product provides suggestions when user input results in validation errors.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The product helps prevent errors by checking, confirming, and allowing reversal of user input submissions.
3.3.8 Accessible Authentication (Minimum)	Supports	A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process.
4.1.3 Status Messages	Supports	Status messages are promptly displayed or communicated to the user.

Level AAA Success Criteria Conformance

This report does not cover the degree of conformance of the product to WCAG 2.x Level AAA Success Criteria.

Legal Disclaimer

Pearson VUE has made every attempt to ensure the accuracy and reliability of the information provided in this report as of the report date. We cannot guarantee that this product is free from accessibility defects. The contents of this document are subject to change without notice. No contractual obligations are formed either directly or indirectly by this document. This document shall not be interpreted to be included in any contract between any parties.