

Accessibility Conformance Report for Certiport Compass Local

**WCAG 2.1/Section 508 Edition
(based on VPAT® version 2.4)**

Overview

Report date: November 3, 2023

Product: Certiport Compass Local, version 19.0.2.1270

Product description: Compass Local is a locally installed exam delivery platform developed and maintained by Certiport. Compass exam deliveries occur exclusively at Certiport Authorized Testing Centers (CATCs) with the Exam Administrator (Proctor) and the Test Candidate(s) in the same room. Product specifications and requirements are available from <https://certiport.pearsonvue.com/Educator-resources/Compass-Exam-Delivery>.

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Report prepared by: Pearson VUE Accessibility department

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Notes:

- This report documents the accessibility conformance of the product as of the report date.
- References in this report to “the product,” “Compass Local,” or “Compass” refer to Certiport Compass Local.
- Issues that impact only candidates are preceded by “(Candidates only)”. Issues that impact only proctors are preceded by “(Proctors only)”.

Evaluation methods used:

- Trained Accessibility Quality Assurance Engineers, including native users of blindness technologies, conducted evaluations that included both automated and manual testing.
- Current testing was conducted on Windows 10.
- Assistive technology used during the evaluation included JAWS 2023 and a refreshable braille display.

Applicable Standards/Guidelines

This report covers the degree of conformance of the product to the accessibility standards and guidelines described in the following table.

Table 1. Conformance with accessibility standards and guidelines

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018	Yes

Terms

This document uses the following terms to describe the Conformance Level of the product to a success criterion:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.1 Report

Table 2 and Table 3 also document conformance with Revised Section 508: Chapter 5 – 501.1 Scope and 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Level A Success Criteria Conformance

Unless otherwise noted, the criteria in Table 2 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Table 2. Conformance to Level A success criteria

Level A Criterion	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content	Supports	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The product has no prerecorded audio- or video-only media.
1.2.2 Captions (Prerecorded)	Not Applicable	The product has no prerecorded audio or synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The product has no prerecorded media.
1.3.1 Info and Relationships	Partially Supports	The product uses a logical structure in most places where information and relationships can be programmatically determined. Exceptions: <ul style="list-style-type: none"> • Some tables have hidden formatting or incomplete headers. • (Candidates only) Some client-specific NDA pages might include text that appears visually styled as a heading but is not identified as such to screen readers.

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Level A Criterion	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> (Proctors only) The Updates page loads content dynamically but screen readers do not announce the dynamic page changes.
1.3.2 Meaningful Sequence	Supports	The programmatic reading order of the product content preserves meaning.
1.3.3 Sensory Characteristics	Supports	The product does not rely only on sensory information to convey meaning.
1.4.1 Use of Color	Supports	The product does not rely only on color to convey meaning.
1.4.2 Audio Control	Not Applicable	The product has no prerecorded audio or synchronized media.
2.1.1 Keyboard	Partially Supports	<p>All core system functionality in the product (edit fields, buttons, links, navigation controls) can be accessed by using the keyboard.</p> <p>Exception (Proctors only): When logging into Compass, application, focus skips around, making entering content into the login fields difficult until the page finishes loading.</p>
2.1.2 No Keyboard Trap	Supports	The product has no keyboard traps.
2.1.4 Character Key Shortcuts (WCAG 2.1 only)	Supports	Keyboard shortcuts can be turned off or remapped by the user and act only on the component that has focus.
2.2.1 Timing Adjustable	Supports	The product provides sufficient time to complete tasks and does not log the user out until a session closes Compass.
2.2.2 Pause, Stop, Hide	Supports	The product does not contain moving or blinking content.
2.3.1 Three Flashes or Below Threshold	Supports	The product does not contain content that flashes more than three times per second.

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Level A Criterion	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks</p> <p>Note for Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	A mechanism is available to bypass blocks of content that are repeated.
2.4.2 Page Titled	Not Applicable	The product is a compiled application that does not support individual page titles.
2.4.3 Focus Order	Supports	The focus order of the product elements preserves meaning and operability.
2.4.4 Link Purpose (In Context)	Supports	The product uses meaningful link names.
2.5.1 Pointer Gestures (WCAG 2.1 only)	Supports	All interactions can be completed with a single pointer.
2.5.2 Pointer Cancellation (WCAG 2.1 only)	Supports	The pointer down event is not used to execute any function.
<p>2.5.3 Label in Name (WCAG 2.1 only)</p> <p><i>Does not apply to Revised Section 508</i></p>	Partially Supports	For user interface components that have visible text labels, the programmatic component names match the visible labels. Exception: Screen reader announcements of optional links on the login page does not match the link text.
<p>2.5.4 Motion Actuation (WCAG 2.1 only)</p> <p><i>Does not apply to Revised Section 508</i></p>	Supports	The product does not use motion controls.
3.1.1 Language of Page	Supports	The product identifies the default language of each page.
3.2.1 On Focus	Supports	Elements do not change when they receive focus.
3.2.2 On Input	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification	Supports	The product clearly identifies input errors.
3.3.2 Labels or Instructions	Supports	Content input fields are clearly labeled, and clear instructions are given for user input.

Level A Criterion	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value	Partially Supports	Form fields and primary item interactions are fully compliant and encoded with Name, Role, Value. Exceptions (Proctors only): <ul style="list-style-type: none"> • The screen reader does not announce dynamic page updates. • When encountering an expandable section, the screen reader does not consistently announce the section's expandable nature or state.

Level AA Success Criteria Conformance

Unless otherwise noted, the criteria in Table 3 also apply to the following sections of Revised Section 508:

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Table 3. Conformance to Level AA success criteria

Level AA Criterion	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live)	Not Applicable	The product has no time-based media or media players.
1.2.5 Audio Description (Prerecorded)	Not Applicable	The product has no time-based media or media players.
1.3.4 Orientation (WCAG 2.1 only) <i>Does not apply to Revised Section 508</i>	Supports	Content does not restrict its view or operation to a single display orientation.
1.3.5 Identify Input Purpose (WCAG 2.1 only) <i>Does not apply to Revised Section 508</i>	Supports	The purpose of input fields can be programmatically determined.
1.4.3 Contrast (Minimum)	Supports	The product has sufficient color contrast in its content.
1.4.4 Resize text	Supports	Text can be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5 Images of Text	Supports	The product does not include images of text.

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Level AA Criterion	Conformance Level	Remarks and Explanations
1.4.10 Reflow (WCAG 2.1 only) <i>Does not apply to Revised Section 508</i>	Supports	Text can be resized without assistive technology up to 400 percent without loss of content or introduction of bidirectional scrolling.
1.4.11 Non-text Contrast (WCAG 2.1 only) <i>Does not apply to Revised Section 508</i>	Partially Supports	Non-text elements of the product meet or exceed the minimum color contrast ratio of 3:1. Exception: The visual focus indicator lacks sufficient contrast against the white background.
1.4.12 Text Spacing (WCAG 2.1 only) <i>Does not apply to Revised Section 508</i>	Not Applicable	The product is a compiled application incapable of overriding the authored text spacing.
1.4.13 Content on Hover or Focus (WCAG 2.1 only) <i>Does not apply to Revised Section 508</i>	Supports	Pop-up content does not prevent user access to other page content, and users have adequate access to pop-up content.
2.4.5 Multiple Ways Note for Revised Section 508: <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The product provides more than one way to locate a Web page within a set of Web pages.
2.4.6 Headings and Labels	Supports	Headings and labels describe the content topic or purpose.
2.4.7 Focus Visible	Supports	Keyboard focus is visible and can be enhanced for assistive technology-enabled forms to improve visual perception.
3.1.2 Language of Parts	Supports	When content is presented in multiple languages, the product identifies language changes.
3.2.3 Consistent Navigation Note for Revised Section 508: <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The product presents repeated navigation elements in the same relative order.

Level AA Criterion	Conformance Level	Remarks and Explanations
<p>3.2.4 Consistent Identification</p> <p>Note for Revised Section 508:</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The product consistently identifies repeated functional elements.
3.3.3 Error Suggestion	Supports	The product provides suggestions when user inputs result in validation errors.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The product helps prevent errors by checking, confirming, and allowing reversal of user input submissions.
<p>4.1.3 Status Messages (WCAG 2.1 only)</p> <p><i>Does not apply to Revised Section 508</i></p>	Partially Supports	<p>Status messages are promptly displayed or communicated to the user.</p> <p>Exception: Progress bars do not announce via screen readers when they display, during processing, or upon completion.</p>

Level AAA Success Criteria Conformance

This report does not cover the degree of conformance of the product to WCAG 2.x Level AAA Success Criteria.

Revised Section 508 Report

Note: These standards address access to information and communication technology (ICT) under Section 508 of the Rehabilitation Act. Application and scoping information, including definitions and exceptions, is specified in:

- Chapter 1: [Application and Administration](#)
- Chapter 2: [Scoping Requirements](#)

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Table 4. Conformance to Section 508 Chapter 3 criteria

Functional Performance Criterion	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Refer to Table 2 and Table 3 for explanations.
302.2 With Limited Vision	Partially Supports	Refer to Table 2 and Table 3 for explanations.
302.3 Without Perception of Color	Supports	The product does not rely only on color coding to convey information.
302.4 Without Hearing	Supports	The product does not rely on sound alone to access any of its core functionality.
302.5 With Limited Hearing	Supports	The product does not rely only on audio to present information.
302.6 Without Speech	Supports	The product does not rely on speech input alone to access any of its core functionality.
302.7 With Limited Manipulation	Supports	The product does not require fine motor control or operation of more than one control at the same time.
302.8 With Limited Reach and Strength	Supports	The product does not require simultaneous actions.
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	The product does not control content or level of language.

Chapter 4: [Hardware](#)

Note: The Chapter 4 standards do not apply to this product because the product has no hardware components.

Chapter 5: Software

Note: Section 501 defines the scope of Chapter 5. Subsections 50x.1 state that the elements of each section shall conform to that section. The table does not include these sections and subsections.

Table 5. Conformance to Section 508 Chapter 5 criteria

Software Criterion	Conformance Level	Remarks and Explanations
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Users have control of accessibility features.
502.2.2 No Disruption of Accessibility Features	Supports	Product does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	Refer to Table 2 and Table 3 for explanations.
502.3.2 Modification of Object Information	Supports	States and properties of interactable elements can be set using assistive technology.
502.3.3 Row, Column, and Headers	Partially Supports	Refer to Table 2 and Table 3 for explanations.
502.3.4 Values	Partially Supports	Refer to Table 2 and Table 3 for explanations.
502.3.5 Modification of Values	Supports	Values that can be set by users are capable of being set by assistive technology.
502.3.6 Label Relationships	Supports	Labels are programmatically determinable by assistive technology.
502.3.7 Hierarchical Relationships	Supports	Hierarchical relationships between components are programmatically determinable.
502.3.8 Text	Supports	Text is available to assistive technology.
502.3.9 Modification of Text	Supports	Text that can be set by the user is capable of being set through assistive technology.

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Software Criterion	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Supports	Actions available to the user are programmatically determinable.
502.3.11 Actions on Objects	Supports	Assistive technology can programmatically execute actions on objects.
502.3.12 Focus Cursor	Supports	Focus is tracked and visible to sighted users.
502.3.13 Modification of Focus Cursor	Supports	Focus indication is capable of being set through assistive technology.
502.3.14 Event Notification	Supports	Notifications of events relevant to user interactions are available through assistive technology.
502.4 Platform Accessibility Features	Not Applicable	The product is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The product permits user preferences from platform settings for color, contrast, font type, font size, and focus cursor.
503.3 Alternative User Interfaces	Not Applicable	The product does not provide an alternative user interface; assistive technology uses the same interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The product has no time-based media or media players.
503.4.2 Audio Description Controls	Not Applicable	The product has no time-based media or media players.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	Not Applicable	The product has no authoring tools.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The product has no authoring tools.

Software Criterion	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	Not Applicable	The product has no authoring tools.
504.3 Prompts	Not Applicable	The product has no authoring tools.
504.4 Templates	Not Applicable	The product has no authoring tools.

Chapter 6: Support Documentation and Services

Note: Section 601 defines the scope of Chapter 6. Subsections 60x.1 state that the elements of each section shall conform to that section. The table does not include these sections and subsections.

Table 6. Conformance to Section 508 Chapter 6 criteria

Support Documentation and Services Criterion	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Accessibility and compatibility features of the product are available in accessible electronic formats at no additional charge.
602.3 Electronic Support Documentation	See the WCAG 2.1 Report section	See the WCAG 2.1 Report section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Accessible electronic formats of non-electronic support documentation are available on request at no additional charge.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Support services are available online, over the phone, or by email to provide information about accessibility and compatibility features to end users.
603.3 Accommodation of Communication Needs	Supports	Support services are available online, over the phone, or by email to provide information about accessibility and compatibility features to end users.

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